

# Healthcare & Education Management Platform

## Scope of Work & Cost Breakdown

### 1. Static Website Sections — ₪5,000 (Content Must be Provided from Client)

| SL | Section            | Features / Scope                                   |
|----|--------------------|----------------------------------------------------|
| 1  | Landing Page       | Hero, services, CTA, highlights, responsive layout |
| 2  | About Us           | Organization introduction and information          |
| 3  | Mission            | Mission statement                                  |
| 4  | Vision             | Vision statement                                   |
| 5  | Core Values        | Values and principles                              |
| 6  | Committee          | Committee/member information                       |
| 7  | Commitment         | Organization commitment                            |
| 8  | Contact Us         | Contact details, form and location/map             |
| 9  | FAQ                | Frequently Asked Questions                         |
| 10 | Privacy Policy     | Privacy and data policy                            |
| 11 | Terms & Conditions | Terms and conditions                               |

### 2. Dynamic Website / CMS Sections — ₪3,000

| SL | Module              | Features / Scope                            |
|----|---------------------|---------------------------------------------|
| 1  | News                | Add/edit/delete/publish news and categories |
| 2  | Gallery             | Image gallery and categories                |
| 3  | Hospital List       | Hospital information management             |
| 4  | Hospital Branch     | Branch details and management               |
| 5  | Medical Services    | Medical service management                  |
| 6  | Medical Specialties | Specialty/department management             |
| 7  | Education Sector    | Education sector/institution list           |
| 8  | Education Branch    | Institution branch management               |
| 9  | Lab Test            | Test list, details and pricing              |
| 10 | Lab Packages        | Package creation, pricing and details       |
| 11 | Service Partners    | Partner/service provider management         |
| 12 | Career              | Vacancy and career information              |
| 13 | Complaint & Advice  | Complaint, advice and feedback management   |

### 3. Basic Admin Panel — Included

| SL | Feature             | Scope                             |
|----|---------------------|-----------------------------------|
| 1  | Admin Login         | Secure admin authentication       |
| 2  | Dashboard           | Basic statistics and overview     |
| 3  | CMS Management      | Manage dynamic website content    |
| 4  | Password Management | Change, forgot and reset password |

### 4. Advanced Login & Role-Based Access — Included in Advanced System

| SL | User Role         | Access / Scope                      |
|----|-------------------|-------------------------------------|
| 1  | Super Admin       | Complete system management          |
| 2  | Admin             | Administrative access               |
| 3  | Hospital Admin    | Hospital/branch-specific management |
| 4  | Doctor            | Doctor-specific portal              |
| 5  | Client / Patient  | Client/patient portal               |
| 6  | Sample Collector  | Sample collection portal            |
| 7  | Role-Based Access | Permission-based module access      |

### 5. Doctor & Hospital Management — Included in Appointment System

| SL | Feature               | Scope                                            |
|----|-----------------------|--------------------------------------------------|
| 1  | Doctor List           | Searchable doctor directory                      |
| 2  | Doctor Profile        | Qualification, specialty, experience and details |
| 3  | Hospital Management   | Hospital information and facilities              |
| 4  | Branch Management     | Branch details, location and services            |
| 5  | Department Management | Hospital department management                   |
| 6  | Room Management       | Consultation room management                     |

|   |                   |                                             |
|---|-------------------|---------------------------------------------|
| 7 | Doctor Assignment | Assign doctor to hospital/branch/department |
|---|-------------------|---------------------------------------------|

## 6. Appointment Management System — ₪5,000

| SL | Feature                   | Scope                                                |
|----|---------------------------|------------------------------------------------------|
| 1  | Doctor Search             | Search by hospital, branch, specialty and department |
| 2  | Doctor Schedule           | Manage doctor availability                           |
| 3  | Time Slot Management      | Create/manage available time slots                   |
| 4  | Appointment Booking       | Client books available doctor/time slot              |
| 5  | Branch-wise Doctor        | View doctors by branch                               |
| 6  | Doctor-wise Schedule      | Doctor-specific schedule                             |
| 7  | Room Allocation           | Assign consultation room                             |
| 8  | Patient List              | Doctor/hospital-wise patient list                    |
| 9  | Appointment History       | Upcoming, completed and cancelled appointments       |
| 10 | Cancellation              | Cancel appointments                                  |
| 11 | Reschedule                | Reschedule appointments                              |
| 12 | Double Booking Prevention | Prevent duplicate doctor/time-slot booking           |
| 13 | Appointment Status        | Pending, confirmed, completed, cancelled             |

## 7. Client / Patient Portal — Included

| SL | Feature             | Scope                                   |
|----|---------------------|-----------------------------------------|
| 1  | Registration        | Client account creation                 |
| 2  | Login               | Secure authentication                   |
| 3  | Profile             | Personal information management         |
| 4  | Doctor Search       | Search/filter doctors                   |
| 5  | Appointment Booking | Book available doctor/time slot         |
| 6  | Appointment History | View previous and upcoming appointments |
| 7  | Appointment Status  | Track appointment status                |
| 8  | Lab Orders          | View lab test/package orders            |
| 9  | Lab Reports         | View/download reports                   |
| 10 | Notifications       | Appointment and report notifications    |

## 8. Hospital Admin Portal — Included

| SL | Feature                | Scope                            |
|----|------------------------|----------------------------------|
| 1  | Hospital Dashboard     | Hospital statistics and overview |
| 2  | Branch Management      | Manage branches                  |
| 3  | Doctor Management      | Add/edit/manage doctors          |
| 4  | Department Management  | Manage departments/specialties   |
| 5  | Room Management        | Manage rooms                     |
| 6  | Schedule Management    | Manage doctor schedules          |
| 7  | Appointment Management | Manage hospital appointments     |
| 8  | Patient Management     | Patient information              |
| 9  | Lab Management         | Lab orders and reports           |

## 9. Doctor Portal — Included

| SL | Feature             | Scope                             |
|----|---------------------|-----------------------------------|
| 1  | Doctor Dashboard    | Doctor overview                   |
| 2  | Doctor Profile      | Manage professional information   |
| 3  | Schedule Management | Manage availability               |
| 4  | Appointment List    | Today's and upcoming appointments |
| 5  | Patient List        | Doctor-wise patient list          |
| 6  | Patient Information | View relevant patient information |

## 10. Home Sample Collection — Included in Lab System

| SL | Feature                 | Scope                                     |
|----|-------------------------|-------------------------------------------|
| 1  | Home Collection Request | Client requests home sample collection    |
| 2  | Address Management      | Collection address                        |
| 3  | Date & Time             | Preferred collection schedule             |
| 4  | Collector Assignment    | Hospital admin assigns collector          |
| 5  | Collector Portal        | View assigned collection requests         |
| 6  | Collection Status       | Requested, assigned, collected, completed |
| 7  | Collection History      | Previous collection records               |

## 11. Laboratory Report System — ₦5,000

| SL | Feature             | Scope                    |
|----|---------------------|--------------------------|
| 1  | Lab Order           | Create/manage lab orders |
| 2  | Test Selection      | Select individual tests  |
| 3  | Package Selection   | Select lab packages      |
| 4  | Sample Tracking     | Track sample status      |
| 5  | Result Entry        | Enter test results       |
| 6  | Report Verification | Verify lab results       |
| 7  | Report Upload       | Upload generated report  |
| 8  | Report Publishing   | Publish report to client |
| 9  | Report Download     | Client downloads report  |
| 10 | Report History      | Previous reports         |

## 12. Notification System — Included

| SL | Notification             | Scope                                    |
|----|--------------------------|------------------------------------------|
| 1  | Appointment Notification | Booking, confirmation and status         |
| 2  | Lab Notification         | Report ready/status                      |
| 3  | Collection Notification  | Sample collection updates                |
| 4  | Admin Notification       | New appointment/request/complaint alerts |

## 13. Complaint & Advice — Included in Dynamic CMS

| SL | Feature            | Scope                            |
|----|--------------------|----------------------------------|
| 1  | Submit Complaint   | Client complaint submission      |
| 2  | Submit Advice      | Feedback/advice submission       |
| 3  | Complaint Tracking | Track complaint status           |
| 4  | Admin Response     | Admin response and status update |

## 14. Career Management — Included in Dynamic CMS

| SL | Feature                | Scope                               |
|----|------------------------|-------------------------------------|
| 1  | Job Vacancy            | Create/manage vacancies             |
| 2  | Job Details            | Position, requirements and deadline |
| 3  | Online Application     | Candidate application               |
| 4  | CV Upload              | Candidate CV/document upload        |
| 5  | Application Management | Admin manages applications          |

## 15. Dashboard & Reports — Included

| SL | Dashboard           | Scope                          |
|----|---------------------|--------------------------------|
| 1  | Super Admin         | Overall system statistics      |
| 2  | Hospital            | Hospital/branch statistics     |
| 3  | Doctor              | Appointment/patient statistics |
| 4  | Appointment Reports | Appointment statistics         |
| 5  | Lab Reports         | Lab/report statistics          |

## 16. Security & System — Included

| SL | Feature               | Scope                              |
|----|-----------------------|------------------------------------|
| 1  | Authentication        | Secure login/logout                |
| 2  | Role-Based Permission | User-specific access               |
| 3  | Password Security     | Hashing, reset and change password |
| 4  | Protected Routes      | Admin/client portal protection     |
| 5  | Input Validation      | Form/API validation                |
| 6  | File Validation       | File type and size validation      |
| 7  | Activity/Audit Log    | Track important admin activities   |

## 17. Search, Filter & Pagination — Included

| SL | Feature       | Scope                 |
|----|---------------|-----------------------|
| 1  | Doctor Search | Search/filter doctors |

|   |                    |                                     |
|---|--------------------|-------------------------------------|
| 2 | Hospital Search    | Search/filter hospitals/branches    |
| 3 | Lab Test Search    | Search/filter tests                 |
| 4 | News Search        | Search/filter news                  |
| 5 | Appointment Filter | Date/status/doctor/branch filtering |
| 6 | Pagination         | Dynamic data pagination             |

## 18. Third-Party API Integration — ₹1,000 / Integration

| SL | Integration         | Scope / Requirement             | Cost       |
|----|---------------------|---------------------------------|------------|
| 1  | Payment Gateway     | Appointment/lab/package payment | ₹1,000     |
| 2  | SMS Gateway         | OTP/notification SMS            | ₹1,000     |
| 3  | Email API           | Email notification              | ₹1,000     |
| 4  | Google Maps API     | Location/map services           | ₹1,000     |
| 5  | WhatsApp API        | WhatsApp notifications          | ₹1,000     |
| 6  | Chatbot Integration | AI/chatbot integration          | ₹1,000     |
| 7  | Other API           | As required                     | ₹1,000/API |

## 19. Client-Provided Requirements

| SL | Requirement                    | Responsibility                  |
|----|--------------------------------|---------------------------------|
| 1  | Website Content                | Client                          |
| 2  | Hospital Information           | Client                          |
| 3  | Branch Information             | Client                          |
| 4  | Doctor Information             | Client                          |
| 5  | Medical Services               | Client                          |
| 6  | Lab Test & Price               | Client                          |
| 7  | Lab Packages                   | Client                          |
| 8  | Education Information          | Client                          |
| 9  | Career Information             | Client                          |
| 10 | Logo & Images                  | Client                          |
| 11 | API Documentation              | Client                          |
| 12 | API Credentials                | Client                          |
| 13 | Payment Gateway Credentials    | Client                          |
| 14 | SMS/Email/WhatsApp Credentials | Client                          |
| 15 | Hosting/Server                 | Client unless separately agreed |

## 20. Cost Summary

| Module                        | Cost                 |
|-------------------------------|----------------------|
| Static Website Sections       | ₹5,000               |
| Dynamic Website / CMS         | ₹3,000               |
| Appointment Management System | ₹5,000               |
| Laboratory Report System      | ₹2,000               |
| Total Base Development Cost   | ₹15,000              |
| Additional API Integration    | ₹1,000 / Integration |

## 21. Scope & Commercial Conditions

| Item                | Details                                                                         |
|---------------------|---------------------------------------------------------------------------------|
| Third-Party Charges | API, SMS, WhatsApp, payment gateway, AI and other service charges are excluded. |
| API Access          | Required APIs and credentials must be provided by the client.                   |
| Additional Features | Features outside the agreed scope will be charged separately.                   |
| Major Changes       | Major workflow/database changes after development may require additional cost.  |
| Data Entry          | Bulk data entry is not included unless specifically agreed.                     |
| Responsive Design   | Desktop, tablet and mobile responsive design included.                          |
| Browser Support     | Chrome, Edge, Firefox and Safari.                                               |
| Backup              | Server/database backup configuration can be handled separately.                 |
| Deployment          | Hosting/server deployment can be included separately if required.               |